



2022

# TRAINING CALENDAR

Theme: The Year of Excellence



# Ace AnalytiQ

A trusted Consulting & Training Firm established to provide knowledge and service in Process Improvement, Operational Excellence, Quality Management, International Standards (ISO), Business Process Outsourcing & Development of Customized Software for Business Automation.

We train Individuals, SME's & Corporates with the aim of increasing business acumen using best known practices & international methodologies, through Training Programs (scheduled & in-house), Workshops, Masterclasses & Webinars.

**Learn from industry experts and leaders**





## FEBRUARY

Business Category	Program	Duration (Days)	Date	Fees (KES)	Delivery Mode
Quality	7 Quality Tools	3 Days	7 <sup>th</sup> – 9 <sup>th</sup>	30,000	Virtual/ Physical
Management	Leadership & Management	5 Days	14 <sup>th</sup> – 18 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Business Ethics	5 Days	21 <sup>st</sup> – 25 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Quality	Quality Management	5 Days	28 <sup>th</sup> – 4 <sup>th</sup> March	35,000 60,000	Virtual/ Physical

## MARCH

Business Category	Program	Duration (Days)	Date	Fees (KES)	Delivery Mode
Process Imprvmnt	Lean Six Sigma – Yellow Belt	3 Days	7 <sup>th</sup> – 9 <sup>th</sup>	65,000	Virtual
Process Imprvmnt	Lean Six Sigma – Green Belt	4 Days	14 <sup>th</sup> – 17 <sup>th</sup>	75,000	Physical
Operations	Operational Excellence	5 Days	21 <sup>st</sup> – 25 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Process Imprvmnt	Kaizen & Continuous Improvement	5 Days	28 <sup>th</sup> – 1 <sup>st</sup> April	35,000 60,000	Virtual/ Physical



## APRIL

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Operations	Operations Management	5 Days	4 <sup>th</sup> – 8 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Quality	ISO 9001:2015 Standard	5 Days	11 <sup>th</sup> – 15 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Resource Mobilization	5 Days	18 <sup>th</sup> – 22 <sup>nd</sup>	35,000 60,000	Virtual/ Physical
Customer Experience	Service Charter & SLA / Service Credits	3 Days	25 <sup>th</sup> – 27 <sup>th</sup>	30,000	Virtual

## MAY

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Customer Experience	Effective Customer Experience	5 Days	9 <sup>th</sup> – 13 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Performance Management	5 Days	16 <sup>th</sup> – 20 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Stakeholder Management	5 Days	22 <sup>nd</sup> – 27 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Business Continuity Management	5 Days	29 <sup>th</sup> – 3 <sup>rd</sup> June	35,000 60,000	Virtual/ Physical



## JUNE

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Process Imprvmnt	Lean Six Sigma – Yellow Belt	3 Days	6 <sup>th</sup> – 8 <sup>th</sup>	65,000	Virtual
Process Imprvmnt	Lean Six Sigma – Green Belt	4 Days	13 <sup>th</sup> – 16 <sup>th</sup>	75,000	Physical
Process Imprvmnt	Business Process Re-engineering	5 Days	20 <sup>th</sup> – 24 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Operations	Business Process Governance	5 Days	27 <sup>th</sup> – 1 <sup>st</sup> July	35,000 60,000	Virtual/ Physical

## JULY

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Management	Ethical Decision Making	5 Days	4 <sup>th</sup> – 8 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Customer Experience	Effective Communication	5 Days	11 <sup>th</sup> – 15 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Business Process Outsourcing	3 Days	18 <sup>th</sup> – 20 <sup>th</sup>	30,000	Virtual
Management	Problem Solving Skills	5 Days	25 <sup>th</sup> – 29 <sup>th</sup>	35,000 60,000	Virtual/ Physical



## AUGUST

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Operations	Operational Risk Management	5 Days	8 <sup>th</sup> – 12 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Operations	Root Cause Analysis	3 Days	15 <sup>th</sup> – 17 <sup>th</sup>	30,000	Virtual
Operations	Value Chain Management	5 Days	22 <sup>nd</sup> – 26 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Operations	Service Quality (SERVQUAL)	5 Days	29 <sup>th</sup> – 2 <sup>nd</sup> September	35,000 60,000	Virtual/ Physical

## SEPTEMBER

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Process Imprvmnt	Lean Six Sigma – Yellow Belt	3 Days	5 <sup>th</sup> – 7 <sup>th</sup>	65,000	Virtual
Process Imprvmnt	Lean Six Sigma – Green Belt	4 Days	12 <sup>th</sup> – 15 <sup>th</sup>	75,000	Physical
Process Imprvmnt	Agile Lean Management	5 Days	19 <sup>th</sup> – 23 <sup>rd</sup>	35,000 60,000	Virtual/ Physical
Process Imprvmnt	Business Process Analysis & Design	5 Days	26 <sup>th</sup> – 30 <sup>th</sup>	35,000 60,000	Virtual/ Physical



## OCTOBER

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Management	Business Ethics	5 Days	3 <sup>rd</sup> – 7 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Quality	Quality Assurance & Control	5 Days	10 <sup>th</sup> – 14 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Audit	ISO 19011:2018 Auditing Systems	3 Days	17 <sup>th</sup> – 19 <sup>th</sup>	30,000	Virtual
Operations	Supply Chain Management	5 Days	24 <sup>th</sup> – 28 <sup>th</sup>	35,000 60,000	Virtual/ Physical

## NOVEMBER

Business Category	Program	Duration (Days)	Date (2022)	Fees (KES)	Delivery Mode
Customer Experience	Effective Customer Experience	5 Days	7 <sup>th</sup> – 11 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Operations	Operational Excellence	5 Days	14 <sup>th</sup> – 18 <sup>th</sup>	35,000 60,000	Virtual/ Physical
Management	Building a Process – Oriented Organization	4 Days	21 <sup>st</sup> – 24 <sup>th</sup>	30,000 50,000	Virtual/ Physical
Leadership	Emotional Intelligence	5 Days	28 <sup>th</sup> – 2 <sup>nd</sup> December	35,000 60,000	Virtual/ Physical

**Customized  
In-House training  
available upon  
request.**

# Training

## Registration Process

### STEP 1

Select preferred training area / contact us for training information.

### STEP 2

Register for preferred training (Send email / fill in training form).

### STEP 3

Pay for selected training (Terms & Conditions apply).

### STEP 4

Send payment confirmation details to [Training@aceanalytiq.com](mailto:Training@aceanalytiq.com) to book your slot.



For inquiries,  
Email: [Training@aceanalytiq.com](mailto:Training@aceanalytiq.com)  
Call / WhatsApp: +254 735 349 879  
<https://aceanalytiq.com>



Not sure of the training you need, contact us for Training Needs Analysis.

## **Payment Methods:**

Bank: NCBA Bank  
Name: Ace Analytiq  
A/C No: 8596530016  
Branch: Kenyatta Avenue

**MPESA:**  
PayBill: 880100  
A/C No: 8596530016  
Amount: Training Fee

## **Terms & Conditions**

- Full payment to be received 2 weeks before training.
- **Pricing not inclusive of 16% VAT.**
- Fee exclusive of accommodation & transport.
- Virtual training links to be provided upon payment confirmation.

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